SVASTHA AYURVEDA LLC Privacy Policy

SVASTHA AYURVEDA LLC respects your privacy and is committed to protecting it through our compliance with this Privacy Policy. Our Privacy Policy describes the types of information we may collect from you or that you may provide when you visit our Website ("Personally Identifiable Information") and our practices for collecting, using, maintaining, protecting, and disclosing that information. Please read our Policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our Website.

What Personally Identifiable Information do we collect from you when you visit our Website?

When ordering or registering on our Website, we may ask you to enter your name, email address, mailing address, credit card information or other details to help you with your Website experience.

When do we collect information?

We collect information from you when you register on our Website, place an order, enter information on our Website or, provide us with feedback on our products or services.

How do we use your information?

We may use the Personally Identifiable Information we collect from you in the following ways:

- To personalize your experience and to allow us to deliver the products in which you are most interested.
- To improve our Website in order to better serve you.
- To allow us to better respond to your customer service requests.
- To administer promotions or other Website features.
- To process your transactions promptly.
- To ask you for ratings or reviews of our products.
- To follow up with you after you have contacted us.

How do we protect your information?

We scan Our Website regularly for security threats and known vulnerabilities in order to make your visit to Our Website as safe as possible. We use Malware Scanning on a regular basis. Your Personally Identifiable Information is contained behind a secured network and is only accessible by a limited number of persons who have special access rights to our systems and are required to keep your Personally Identifiable Information confidential. In addition, your sensitive/credit information that you supply is encrypted via Secure Socket Layer (SSL) technology. All transactions you initiate through our Website are processed through a gateway provider and are not stored or processed on Our servers.

Do we use "cookies?" and, what are "cookies?"

Yes, we do use cookies. Cookies are small files that a website or the website's service provider transfers to your computer's hard drive through your Web browser (but, only if you allow) that enables the website's or service provider's systems to recognize your browser and capture and remember certain information.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You can do this through your browser settings. If you turn cookies off, it will not affect your user experience at our Website.

Do we sell your Personal Information to Third-parties?

We do not sell, trade, or otherwise transfer to outside third-parties your Personally Identifiable Information unless we provide you with advance notice. This does not include website hosting partners and other parties who assist us in operating our Website, conducting our business, or serving our customers, so long as those partners and other parties agree to keep this information confidential. We may also release information when the release of that information is necessary or appropriate to comply with the law, enforce our Website policies, or protect our or others' rights, property or safety.

However, non-personally identifiable information about visitors to our Website may be provided to third-parties for marketing, advertising, or other uses.

Do you comply with COPPA (Children Online Privacy Protection Act)?

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforce COPPA, which sets forth in detail out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old. If you believe we might have any information from or about a child <u>under the age of 13</u>, please contact us immediately at: <u>info@svasthaayurveda.com</u>.

Do you sell products to Persons under the Age of 18?

Our Website is not intended for persons under 18 years of age. No one under age 18 may provide any personal information to or on the Website. We do not knowingly collect personal information from persons under 18. If you are under 18, do not use or provide any information on this Website or on or through any of its features; register on the Website; make any purchases through the Website; use any of the interactive or public comment features of this Website; or, provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a person under 18 without verification of parental consent, we will delete that information.

Can I access and correct my Personally Identifiable Information?

You can review and change your personal information by logging into the Website and visiting your account profile page.

You may also send us an email at info@svasthaayurveda.com to request access to, correct or delete any personal information that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Your California Privacy Rights

California Civil Code Section §1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to info@svasthaayurveda.com or write us at: Svastha Ayurveda LLC, 790 Morgan Drive, Boulder, Colorado 80303.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our Privacy Policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the Website home page. The date the Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Website and this Privacy Policy to check for any changes.

Contact Information

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at:

Svastha Ayurveda LLC 790 Morgan Drive Boulder, CO 80303 info@svasthaayurveda.com

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